

Casa Amélisa

☀️ Your oasis of tranquility on the Costa Cálida 🌴



Welcome

We are Wouter & Jolien and we warmly welcome you to Casa Amélisa, our ground-floor apartment in Levansur Home V, part of the exclusive Santa Rosalía Lake & Life Resort.

This unique resort on the Costa Cálida has the Europe's largest Crystal Lagoon and offers endless opportunities for sports, leisure and relaxation in a safe and peaceful environment.

✨ Why Casa Amélisa?

- ☀️ Sun, sea, and pure relaxation
- 🏡 Modern, fully equipped apartment
- 🏊 Swimming & water sports at the Crystal Lagoon
- ⚽ Sports, fun, and leisure for the whole family

We wish you a wonderful stay!



The Apartment

A stylish, fully equipped ground-floor apartment featuring:

-  2 bedrooms
-  2 bathrooms
-  Living area with open kitchen
-  Private terrace with lounge set, dining table & chairs + 2 sunbeds
-  Air conditioning in every room

Apartment **amenities**:

-  Smart-TV + Atelier Pierre Denteless Speaker
-  Dishwasher, kettle, toaster, juicer, hand blender, Teppanyaki, Cecotec contact grill
-  Coffee machine + Dolce Gusto coffee machine
-  Washing machine, drying rack, ironing board & iron
-  2 hairdryers
-  Extra chairs and toys for in the pool (in de storage room)
-  UNO, card games

Terrace:

Dining table with 6 chairs, lounge set in the corner and big parasol with wheel lock (block the weels to secure the parasol) + 2 sunbeds.

Extra towels:

You can find these in the storage room (no. 9). If you use them, please wash and dry them the day before departure (and return them to the storage room), as they will not be taken to the laundry.

Resort facilities

Casa Amélisa is located in a beautiful resort with a wide range of facilities:

- 🌴 Crystal Lagoon with sandy beaches, sunbeds & water sports
- 🏊 2 swimming pools (one heated in winter) + jacuzzi
- 💪 Fully equipped gym - free access with wristbands (near the restaurant)
- ⛳ Mini golf
- 🏀 Basketball, volleyball, tennis & ping-pong
- 👶 Playgrounds for children
- 🥂 Restaurant La Reserva Beach & Sport Club + beach bar in summer + cocktail bar in summer above the restaurant with a fantastic view over the lagoon + bar near the minigolf
- 🔒 Secure gated resort with 24/7 security

Beach bar



In summer you can also have snack here.



Restaurant La Reserva Beach & Sport Club





Check their Facebook for events or to make a reservation.

Playground for children



Bar (near the minigolf)



Practical information

Address:

Av. Manuel Frutos Llamazares 99
Block 2, Ground Floor Apartment C (BL 2, Bajo C)
Santa Rosalía, 30710 Torre Pacheco
Underground parking space no. 9 + storage room no. 9

Wifi:

ID: A2Z Telecom_Fibra_VzH6
WW: CmKvmHpC

Keys:

2 key sets + 2 garage remotes:

- Light blue: main entrance gate
- Orange: block 2 entrance
- Green: apartment door
- Purple: terrace gate
- Red: garage
- Dark blue: storage room (no.9)
- Pink: gate at the back (normally you don't need this gate)
- Yellow: pool (this is normally always open)
- 4 blue wristbands available to have access to the lake and the fitness

Boiler & Air Conditioning:

- Boiler (in closet bathroom 1): change the menu from 'Comfort' to 'Boost' when you are with several people
- Air conditioning: close windows & doors when AC is on

Waste:

- 4 Containers just outside Levansur: paper, plastics (PMD), general waste & glass
- In apartment: bins for PMD & general waste

🏊 Swimming pools:

- 2 pools + jacuzzi
- Please respect the pool rules
- Do not leave belongings unattended

▢ Fly screens:

- Installed on all windows – please handle carefully

On arrival these will be open, so you can see which side to open and close.

- Note: living room window may lock automatically → spare key available in key box (code via Jolien)

! Tip: it's best to always keep one set of keys with you, so that there is no problem getting back in or you can leave the window slightly open when you are on the terrace.



House Rules

1) Respect the apartment, furniture and neighbors

Please treat the apartment, the furniture and the amenities with care. Have respect for the neighbors and the other guests.

2) No noise pollution

Keep noise to a minimum, especially during the official Spanish quiet hours from 11:00 PM to 8:00 AM.

3) Smoking only permitted on the terrace

Smoking is not allowed inside the apartment. It is permitted on the terrace using the ashtray, without disturbing others.

4) No drugs allowed

The use of drugs, including soft drugs such as marijuana, is strictly prohibited.

5) Use appliances responsibly and do not leave dirty dishes

6) Switch off lights & air conditioning when leaving

7) Only registered guests are allowed to stay overnight

8) Always close all doors and gates

9) Pets are not allowed

10)  **Do not hang items over the balcony**

Use the provided drying rack to dry towels and clothes.

11) **Parasol**

Only open the parasol when you are at the terrace (use the brakes to secure the parasol).

12)  **Pool rules**

Follow the pool rules as stated in the enclosed brochure and on the board at the pool.

Do not leave any items at the pool.

13)  **Waste**

Deposit the waste in the provided containers outside the building. Do not leave waste in common areas.

14) Leave all belongings in the apartment upon departure

Violation of the rules

Failure to comply with these rules may result in security intervention, and in the worst-case scenario, you may be removed from the apartment without refund of rent deposit.

Damage

Any damage will be deducted from the deposit. Additional costs will be charged to the tenant.

RESIDENCIAL LEVANSUR HOME FIVE

PISCINA-POOL-PISCINE-ZWEMBAD

HORARIO - TIMETABLE - HORAIRE - UURROOSTER

8:00h. a/to 23:00h.

ABRIL - OCTUBRE
APRIL - OCTOBER
AVRIL - OCTOBRE
APRIL - OKTOBER

10:00h. a/to 17:00h.

NOVIEMBRE - MARZO
NOVEMBER - MARCH
NOVEMBRE - MARS
NOVEMBER - MAART



POR FAVOR, DUCHARSE ANTES
PLEASE, SHOWER BEFORE ENTERING THE POOL
PRENEZ UNE DOUCHE AVANT
NEEM VOORAF EEN DOUCHE



USAR PAÑAL DE AGUA
SWIM NAPPIES COMPULSORY
COUCHE DE BAINS OBLIGATOIRE
ZWEMLUIER VERPLICHT



NO FUMAR
NO SMOKING
PAS FUMER
NIET ROKEN



NO JUGAR A LA PELOTA
NO BALL GAMES
N'UTILISER PAS DE BALLON
GEBRUIK GEEN BAL



NO ANIMALES
NO ANIMALS
PAS D'ANIMAUX
GEEN DIEREN



NO HACER RUIDO EXCESIVO
NO EXCESSIVE NOISE
PAS DE BRUIT EXCESSIF
GEEN OVERDREVEN LAWAAI



NO MENORES DE 10 AÑOS SOLOS
CHILDREN UNDER 10 MUST BE WITH AN ADULT
TENEZ ENFANTS - 10 ANS SOS SURVEILLANCE
KINDEREN ONDER DE 10 JAAR
NIET ALLEEN



NO SOCORRISTA, NADE BAJO SU
PROPIA RESPONSABILIDAD
NO LIFEGUARD - SWIM AT YOUR OWN PERIL
OWNERS ACCEPT NO LIABILITY
PAS DE SAUVEUR, NAGEZ À VOS
RISQUES ET PÉRILS
GEEN BADMEESTER, ZWEMMEN
OP EIGEN RISICO



NO BEBIDAS EN ENVASES DE CRISTAL
NO GLASS
PAS DE VERRE
GEEN GLAS



SOLO BAÑADOR
ONLY SWIMWEAR
UNIQUEMENT MAILLOTS DE BAINS
ENKEL ZWEMKLEDIJ

- Los propietarios no aceptan ninguna responsabilidad por pérdidas o lesiones.
- Owners accept no responsibility for loss or injury.
- Les propriétaires n'acceptent aucune responsabilité en cas de perte ou de blessure.
- Eigenaren aanvaarden geen verantwoordelijkheid voor verlies of letsel.

Environment & tips

 **Supermarkets:** Mercadona, Lidl, Aldi, Dialprix (Los Alcázares & Torre Pacheco)

 **Restaurants:** Many restaurants in Los Alcázares and surrounding areas. Also in the village of Santa Rosalía there is La Almazara.

 **Airports:** Murcia (32 km) & Alicante (95 km)

 **Taxi:**

Taxis & Transfers Mar Menor: +34 659 81 87 56

Local Taxis Los Alcázares: +34 968 57 41 05

 **Bike rental:**

Mar Menor E-Bike Rentals
Telephone/Whatsapp: +34 643 25 08 40

Website: casa-amelisa.com

Medical information & emergency numbers

📞 General emergency number: **112**

🏥 Hospital: Hospital Universitario Los Arcos del Mar Menor (+34 968 56 50 00)

Address: Paraje Torre Octavio 54, 30739 Pozo Aledo, San Javier
(www.murciasalud.es)

🏥 Private hospital in Torre Pacheco – Av. Europa 2
(cmtorrepacheco.com)

🏥 Ribera Clinic (Los Alcázares + San Javier + Campoamor + San Pedro del Pinatar + Cartagena) => Cmvcaridad.com

🏥 English-speaking private hospitals: Hospital Quirón Torrevieja (ca. 20 min), Clínica San Carlos in Murcia

💊 Pharmacies: several in Los Alcázares & San Javier

1. Bernal Cepeda Adoracion: Avenida de la Libertad 98, 30710 Los Alcázares
2. Represa de Castro Carlos: Calle San Jose 45, 30710 Los Alcázares
3. Farmacia Los Arcos: Calle Cávonas del Castillo 101, 30720 San Javier
4. Rivera Rocamora Pedro Antonio: Calle Alicante 1, 30720 San Javier
5. Ros Ruiz Josefa: Calle Fuster 30, 30710 Los Alcázares
6. ...

👤 Local GP practice: Centro de Salud Los Alcázares – +34 968 57 52 01
(Monday-Friday: 08:00–15:00)

Address: Calle Río Nalón, Los Alcázares (ca. 10 min)

Telephone: **+34 968 57 52 01**

👮 Security Resort: **+34 650 97 86 22**

🔑 Keyholder La Perla Services: **+34 672 58 01 36** (Denis & Nancy)

 Jolien: **+32 498 07 22 26**

Departure instructions

-  Empty bins and refrigerator
-  Check-out via keyholder La Perla Services
-  Leave wristbands, keys and garage remotes inside the apartment

Thank you

☀️ **Thank you for your stay at Casa Amélisa!**

We hope you enjoyed a relaxing and carefree holiday!

✨ We look forward to welcoming you again!

